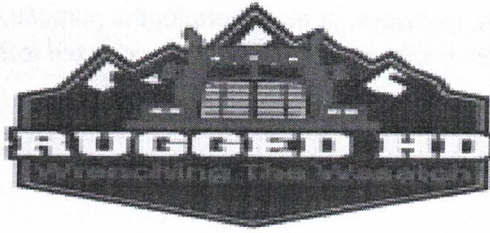


Rugged HD LLC

3269 Pennsylvania Avenue
 Ogden, UT 84401
 accounting@ruggedhd.com
 8019897299



Invoice: INV-1961
Date: 11/20/2025

Bill To
 Ivesters
 4299 South 2675 West
 Roy, 84067

Remit Payment To
 Primary
 3269 Pennsylvania Avenue
 Ogden, UT 84401

Service Order	Terms	Due Date	Authorizer	Customer PO	Unit #
SO-3082	Due Upon Receipt	11/20/2025	Not provided		116

Item	Description	Quantity	Rate	Amount
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Complaint: Oil Down Passenger Side

Cause: Customer request

Labor	Correction: Chassis / Chassis / Performed high-pressure wash and degreasing of engine compartment. Operated engine to verify functionality and inspect for fluid leaks. Diagnostic inspection revealed active leaks at valve cover riser and cylinder head gasket. - Created: 11/10/2025 Completed: 11/11/2025	2.50000	\$135.00	\$337.50
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Parts Delivery/Pick Up (Local)		1.00	\$50.00	\$50.00
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Unit: 116 **VIN:**

Chassis: 0 Miles

Shop Supplies	\$15.00
Pre-Charge Subtotal	\$352.50
Parts Delivery/Pick Up (Local)	\$50.00
Local (2.4% of \$352.50)	\$8.46
State (4.85% of \$352.50)	\$17.10
Total	\$428.06
Payments & Credits	\$428.06
Balance Due	\$0.00

Payment Information

Date Created	Date Applied	Payment #	Method	Reference #	Payout ID	Amount
11/20/2025	11/20/2025	103057615	ACH			\$428.06

Any warranties on the parts and accessories sold hereby are made by the manufacturer. You understand and agree that we make no warranties of any kind unless expressed in writing. You hereby authorize us to perform the repair work herein set forth and to purchase the necessary material and parts to perform such repair work. You agree that we are not responsible for loss or damage to your vehicle or articles left in your vehicle in case of fire, theft, or any other cause beyond our control or for any delays caused by unavailability of parts or delays in part shipments by the supplier or transporter. In addition, you agree that we

Rugged HD LLC

3269 Pennsylvania Avenue
 Ogden, UT 84401
 accounting@ruggedhd.com
 8019897299



Invoice:

INV-1531

Date:

9/23/2025

Bill To

Ivesters
 4299 South 2675 West
 Roy, 84067

Remit Payment To

Primary
 3269 Pennsylvania Avenue
 Ogden, UT 84401

Service Order	Terms	Due Date	Authorizer	Customer PO	Unit #
SO-2765	Due Upon Receipt	9/23/2025	Not provided		116

Item	Description	Quantity	Rate	Amount
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Complaint: Oil Leak @ Dipstick Tube**Cause:** Customer request

Labor	Chassis / Chassis / Oil Leak @ Dipstick Tube - Created: 9/23/2025 Completed: 9/23/2025	2.50000	\$135.00	\$337.50
Parts	Oil Dipstick Tube	1.00000	\$42.86	\$42.86
Parts	15W40 Motor Oil	1.50000	\$18.65	\$27.98

Complaint: 1300 RPM then Takes off**Cause:** Customer request

Labor	Chassis / Chassis / 1300 RPM then Takes off - Created: 9/23/2025 Completed: 9/23/2025	1.00000	\$135.00	\$135.00
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Complaint: CEL**Cause:** Customer request

Labor	Chassis / Chassis / CEL - Created: 9/23/2025 Completed: 9/23/2025	0.50000	\$135.00	\$67.50
	Parts Delivery/Pick Up (Local)	1.00	\$50.00	\$50.00

Unit: 116 **VIN:****Chassis:** 0 Miles

Shop Supplies	\$15.00
Pre-Charge Subtotal	\$625.84
Parts Delivery/Pick Up (Local)	\$50.00
Local (2.4% of \$625.84)	\$15.02
State (4.85% of \$625.84)	\$30.35
Total	\$721.21
Payments & Credits	\$721.21
Balance Due	\$0.00

Payment Information

Rugged HD LLC
 3269 Pennsylvania Avenue
 Ogden, UT 84401
 accounting@ruggedhd.com
 8019897299



Invoice: INV-1184
Date: 8/5/2025

Bill To
 Ivesters
 4299 South 2675 West
 Roy, 84067

Remit Payment To
 Primary
 3269 Pennsylvania Avenue
 Ogden, UT 84401

Service Order	Terms	Due Date	Authorizer	Customer PO	Unit #
SO-2461	Due Upon Receipt	8/5/2025	Not provided		116

Item	Description	Quantity	Rate	Amount
Complaint: ECM Update Cause: Customer request				
Labor	Correction: Chassis / Chassis / ECM update - Created: 7/31/2025 Completed: 7/31/2025	0.00000		\$0.00
Parts	ECM update	1.00000	\$2,500.00	\$2,500.00
Complaint: Exhaust cleaning and replacement Cause: Customer request				
Labor	Chassis / Chassis / Exhaust cleaning and replacement - Created: 7/31/2025 Completed: 8/5/2025	0.00000		\$0.00
Parts	Exhaust cleaning and replacement	1.00000	\$2,500.00	\$2,500.00

Unit: 116 **VIN:**
Chassis: 0 Miles

Shop Supplies	\$15.00
Pre-Charge Subtotal	\$5,015.00
Local (2.4% of \$5,015.00)	\$120.36
State (4.85% of \$5,015.00)	\$243.23
Total	\$5,378.59
Payments & Credits	\$5,378.59
Balance Due	\$0.00

Payment Information

Date Created	Date Applied	Payment #	Method	Reference #	Payout ID	Amount
7/31/2025	8/5/2025	102304376	Internal Payment			\$2,500.00
8/5/2025	8/5/2025	102305016	Internal Payment			\$2,878.59

Rugged HD LLC

3269 Pennsylvania Avenue
 Ogden, UT 84401
 accounting@ruggedhd.com
 8019897299



Invoice: **INV-385**

Date: **3/17/2025**

Bill To
 Ivesters
 4299 South 2675 West
 Roy, 84067

Remit Payment To
 Primary
 3269 Pennsylvania Avenue
 Ogden, UT 84401

Service Order	Terms	Due Date	Authorizer	Customer PO	Unit #
SO-1509	Due Upon Receipt	3/17/2025	Not provided		116

Item	Description	Quantity	Rate	Amount
Complaint: AC Compressor and Dryer				
Cause: Customer request				
Labor	Chassis / Chassis / AC Compressor and Dryer - Created: 3/14/2025 Completed: 3/14/2025	2.50000	\$135.00	\$337.50
Parts	Compressor	1.00000	\$597.99	\$597.99
Parts	Seals	2.00000	\$15.89	\$31.78
Parts	Dryer	1.00000	\$160.94	\$160.94
Parts	Seals	2.00000	\$15.56	\$31.12
Parts	Cab Filter	1.00000	\$16.17	\$16.17
Parts	Expansion Valve	1.00000	\$27.08	\$27.08
Parts	Seals	4.00000	\$15.56	\$62.24

Credit Card Fee	3.000%	\$38.39
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Unit: **116** VIN:

Chassis: 0 Miles

Shop Supplies	\$15.00
Pre-Charge Subtotal	\$1,279.82
Credit Card Fee (3.00% of \$1,279.82)	\$38.39
Local (2.4% of \$1,318.21)	\$31.64
State (4.85% of \$1,318.21)	\$63.93
Total	\$1,413.78
Payments & Credits	\$1,413.78
Balance Due	\$0.00

Payment Information

Date Created	Date Applied	Payment #	Method	Reference #	Payout ID	Amount
3/20/2025	3/20/2025	101366389	Check			\$1,413.78

Rugged HD LLC

3269 Pennsylvania Avenue
 Ogden, UT 84401
 accounting@ruggedhd.com
 8019897299



Invoice:

INV-191

Date:

2/13/2025

Bill To
 Ivesters
 4299 South 2675 West
 Roy, 84067

Remit Payment To
 Primary
 3269 Pennsylvania Avenue
 Ogden, UT 84401

Service Order	Terms	Due Date	Authorizer	Customer PO	Unit #
SO-1283	Due Upon Receipt	2/13/2025	Not provided		116

Item	Description	Quantity	Rate	Amount
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Complaint: Check Engine Light**Cause:** Customer Request

Labor	Correction: Chassis / Chassis / Replace Nox Sensor - Created: 2/11/2025 Completed: 2/12/2025	2.00000	\$135.00	\$270.00
Parts	Nox Sensor	1.00000	\$394.00	\$394.00
Parts	Nox Sensor	1.00000	\$512.20	\$512.20

PM: Express Oil & Lube**Cause:** Customer request

(PM)

Labor Engine / Lubrication / Express Oil & Lube - Created: 2/11/2025 Completed: 2/12/2025

Parts & Labor \$450.01

Complaint: Filters**Cause:** Customer request

(Inspection)

Labor	Chassis / Chassis / Filters - Created: 2/12/2025 Completed: 2/12/2025	0.00000		\$0.00
Parts	Air Filter	1.00000	\$176.89	\$176.89
Parts	Fuel Water Seperator	1.00000	\$155.14	\$155.14
Parts	Fuel Kit	1.00000	\$110.19	\$110.19
Parts	Oil Filter Kit	1.00000	\$36.14	\$36.14
	Computer Diagnostic Fee	1.00	\$50.00	\$50.00

Rugged HD LLC

3269 Pennsylvania Avenue
 Ogden, UT 84401
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 8019897299



Estimate

SO-1283

Date:

2/11/2025

Bill To
 Ivesters
 4299 South 2675 West
 Roy, 84067

Remit Payment To
 Primary
 3269 Pennsylvania Avenue
 Ogden, UT 84401

Service Order

Purchase Order

Authorizer

SO-1283

Not provided

Item	Description	Quantity	Rate	Amount
Customer Comment: Check Engine Light				
Labor	Correction: Chassis / Chassis / Replace Nox Sensor	2.00000	\$135.00	\$270.00
Parts	Nox Sensor	1	\$394.00	\$394.00
Parts	Nox Sensor	1	\$512.20	\$512.20

PM: Express Oil & Lube

Labor **Correction:**
 Engine / Lubrication / Express Oil & Lube

Parts & Labor \$450.01

Customer Comment: Filters

Labor	Correction: Chassis / Chassis / Filters	0.00000		\$0.00
Parts	Air Filter	1	\$176.89	\$176.89
Parts	Fuel Water Seperator	1	\$155.14	\$155.14
Parts	Fuel Kit	1	\$110.19	\$110.19
Parts	Oil Filter Kit	1	\$36.14	\$36.14
	Computer Diagnostic Fee	1.00	\$50.00	\$50.00
	Shop Supplies			\$15.00

Unit: 116 1npflb0x4wd44254:**Chassis:** 381,665 Miles

Subtotal	\$2,169.57
Local (2.4% of \$2,169.57)	\$52.07
State (4.85% of \$2,169.57)	\$105.22
Total	\$2,326.86

*: Core charges not included in total. You will be charged for any core that is not in returnable condition. This charge may be applied on a separate invoice.

The details and the estimate for the repairs provided above are based on our first inspection and do not constitute a guarantee that no further work or parts will be required. The estimate is not a guarantee of the final price of the repairs. The total bill of work and final price will be as per the details available on completion of the repairs. Other terms and conditions as applicable. If you authorize us to perform the above repairs, either verbally or in writing, you agree to pay in full for the work performed and parts required.